

Your MyStar Tricks Guide



MyStar. Your complete digital solution.

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How to get even more from your MyStar.

my★star
my★star HD

New tricks to help you get even more from your MyStar

You've had AUSTAR and MyStar for a little while now, and we hope you've been enjoying all the fantastic entertainment on offer and the special things MyStar lets you do. Just to make sure, we have put together this handy guide. It's full of simple tricks you might not know about yet, that really help you get the most from your AUSTAR and your MyStar. Things like how to set your favourite channels so you can find them faster, or record an entire series at the touch of a button, or how to organise your recordings into different folders for different family members or types of show. It's all simple stuff, and easy to master. So why not try a trick or two? You might be amazed at the new things you discover.

Don't miss a trick!

Sign up for our free AUSTAR eNewsletter and be kept up-to-date with the latest AUSTAR tips, tricks, news and ways to WIN exciting prizes, every month.

Visit austar.com.au/enews and register today.

Your new tricks guide

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The trick to knowing what's on

Ever wondered how some people always seem to know what's on? Well with MyStar, you can too! It's one of the easiest AUSTAR tricks to learn – the art of using your on-screen TV guide, and setting handy reminders. Follow these simple steps and you'll never miss a thing again.

Master your TV Guide

Your on-screen TV Guide is the easiest way to plan your week's viewing from the comfort of your armchair – and will ensure you don't miss out on what you like to watch. In your TV Guide, you can easily set program reminders and search for your favourite shows by time, channel or genre. It's great for knowing what's on now, what's coming up or what's showing over the next few days. And the best thing is, it's so easy to use.

To use your on-screen TV Guide:

1. Press **tv guide** on your MyStar remote control.
2. Use your **left** and **right** buttons to scroll through the menu options. You can choose to view what's on according to time, channel, or genre. Press **select** to confirm your selection.
3. To view – highlight a program currently screening and press **select**.
4. To set a reminder, just highlight a program in the future and press **select**.



TV Guide



TV Guide by TIME



TV Guide by CHANNEL

Quick trick: using the Online TV Guide

Forgot to set a recording or not at home and need to check what time the show starts? No problem. Just go to tvguide.austar.com.au and use our handy Online TV Guide. It's fully searchable by time, channel, genre, rating, option and even language. It's so simple to use and will make sure you're clued up about what's on and when. You can also record shows from here – just login, select your show and click 'record'. Too easy!



tvguide.austar.com.au

Top Picks: how to find the best shows fast

With so many exciting channels, it can be hard to choose what to watch. For an easy way to catch the best shows on AUSTAR, Top Picks is your answer. This handy feature showcases the best highlights everyday. Just follow these easy steps:

1. Go to Channel 999 and launch Top Picks by pressing the **Top Picks** button.
2. Scroll through programming highlights using the **left** or **right** buttons.
3. When you see something that tickles your interest, press **select** to set a reminder or **record** to record the program.



Top Picks, Channel 999

Use this trick and you'll never forget about those interesting and exciting shows that are coming up.

+2 Channels: your second chance screenings



Missed the start of a movie or program? Catch a second screening on your +2 Channels. Quite simply, they're a selection of channels that replay shows or movies two hours later, just in case you couldn't catch them at their original time. So if you miss something, check these channels for a second screening:



Quick trick: press **i** for more information

When you're in the AUSTAR on-screen TV Guide or Planner, highlight a show and press **i** on your remote control to find out the running time, what's it about, who's starring and more. You can even press **i** while a show is on, to help settle those disputes about an actor's name or film release date!

MyStar recording tricks

These MyStar tricks may be simple, but they will truly change the way you watch TV – and best of all they work with MyStar and MyStar HD. Master them and you'll never miss a show you like again.

Setting MyStar to record

There are three easy ways to set MyStar to record:

1. Press the **[RECORD]** button on your MyStar remote control to record the program you are watching now.

OR

2. Program not on yet? Just scroll through the on-screen TV Guide (see page 4), highlight the program you'd like to record and press the **[RECORD]** button.

OR

3. Sometimes you'll see something you'd like to record while scrolling through the information box (press **[i]** while watching TV – see page 5). Simply use **[LEFT]**, **[RIGHT]**, **[UP]** or **[DOWN]** to find the show you want and press **[RECORD]**.



Record currently showing programs



Record upcoming shows



Record when scrolling through iSearch

Setting up a manual recording

If you want to record a block of programming on one specific channel – maybe a marathon or that must-see double episode – you can use the Manual Record function. This feature is also great when program info isn't available, but you know what time it's on:

- To set a manual recording, press **[setup]**, select 'MyStar Settings', highlight 'Manual Record', press **[select]**, then follow the on-screen prompts.



How to record a whole series using Series Link[#]

One of the other great things about MyStar is that you can record a complete series in one go using the Series Link feature. It means you'll never miss an episode of your favourite series again!

To Series Link a program:

- Once a program is set to record, press **[planner]** and highlight the program from either the BOOKED or RECORDED tabs and then press the **[RECORD]** button.
- Alternatively you can press **[tv guide]**, select the program you are recording, press **[RECORD]** and then the **[planner]** button.

To cancel a Series Link:

- Just select the program from the Planner or AUSTAR on-screen TV Guide and press the **[cancel]** button.



Series Linked programs have a **[Series Link icon]** in Planner

Series Link tip:

If you want your MyStar to continue recording upcoming episodes in your series, make sure you don't delete too many past episodes from your Planner. You need to keep at least one Series Linked recording from a series for MyStar to be able to continue to record other episodes.

How to stretch the length of a recording

MyStar already sets a five minute 'buffer' before and after recordings, but sometimes sport matches or shows run longer than expected. But with this handy trick there's no need to miss the end. If you think a program may run longer than the official end time, stretch the length of your recording with these simple steps:

1. Press **[tv guide]** or **[planner]**.
2. Highlight the program that has been set to record.
3. Press **[RECORD]** and follow the on-screen prompts.

Quick trick: how to watch in slow-mo

Did you know you can watch a recorded program in slow motion? While watching the recording press **[slow motion]** and then either **[left]** or **[right]**.

[#] Series link not available for all programs.

How to find and delete your recordings

So, by now you've mastered every way you can record your favourite shows to MyStar or MyStar HD. To find your recordings whenever you like, simply point your remote at your MyStar or MyStar HD, sit back and enjoy.

How to watch a recorded show

Once you've recorded your shows, you can watch them anytime. To watch a recorded show, just follow these steps:

- Press , scroll across to the RECORDED tab (or a personal folder if you've set one up – see page 9). Highlight the recording you want to watch and press .

To delete a recorded program:

- To stop a recording in progress, press the  button.
- Or press , highlight the recording you want to delete (either in BOOKED, RECORDED or your personal folders) and press .

TIP: To avoid deleting completed recordings by accident, use the KEEP function. It's as simple as highlighting a recording in the RECORDED tab and pressing the  button. You'll see a  appear next to the show name.

Pausing and rewinding live TV

These special MyStar features are fantastic when you get interrupted in the middle of a show, or miss a crucial moment in a movie or game.

To pause live TV:

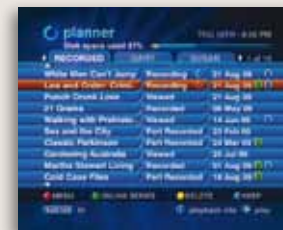
Press the  button on your MyStar remote control to pause for up to an hour at a time, and press  to pick up where you left off!

To rewind live TV:

For your own action-replay of that amazing sporting moment or special movie scene, simply press the  button on your remote control, then the  button to play back – you can watch the replay as many times as you like!

How to make personal folders for your recorded shows

This feature is great for organising your recordings. It might be that every family member has their own folder, or that you have a folder for movies, another for sport, another for kids shows etc.



Create your own tabs for recorded shows

To create a new folder:

- Go into the RECORDED tab in Planner. Press the  button, select 'Folder settings' and then 'Create Folder'. Then simply punch in the name or title of your folder using the alphanumeric keypad on your remote (zero is the space button).

To use the Personal Planner:

- Press the  button, highlight the recording you want to move and press the  button. If you have already created a new folder, select 'Move to folder'. Then simply highlight and select the folder you'd like the program to be moved to.

TIP: You can also use Series Link through the Personal Planner. Select the program you'd like to Series Link, press  and the next recording in the series will automatically appear in the same folder.

To replace the batteries in your MyStar remote control

1. Hold the remote control face down in the palm of your hand with the buttons facing away from you.
2. With your other hand, push the release catch on the back down towards the floor whilst pulling the black cover towards you.
3. Carefully remove the old AA batteries.
4. Put the new batteries in, matching the marks + and –.
5. Put the cover back on, sliding the top part in and making sure the catch clicks in place.



How to personalise your viewing

Ever wished you could change the camera angle while watching the footy? Simple! How about choosing the news stories you watch? Easy. Learn how to use the coloured buttons on your remote and you'll soon be enjoying a new level of control over your TV viewing. Best of all, your coloured button features are FREE.

Special tricks for watching sport

The Analyser

Introducing The Analyser, a fantastic function which makes you feel like you're in the coach's box. Press the  button during selected FOX SPORTS NRL and AFL games and you'll have access to a comprehensive library of statistics, including team line ups, round summaries and up to the minute game news.

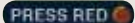


The Analyser



Cricket ACTIVE

Cricket ACTIVE

On selected games, you will see  appear in the top right hand corner of your screen. Simply press the  button and you can access highlights, team and player stats, player bios and much more.



FOX SPORTS News ACTIVE

Viewer's Choice for NRL

When there's 2 NRL games on Saturday nights at 7.30pm, you can choose which game you watch LIVE. Simply press the  button to select that game and then watch the other game right after, so you never miss a moment of the action! To return to normal viewing, simply press the  button.



Viewer's Choice

Sports news at the push of a button

FOX SPORTS News ACTIVE™ is a dream come true for sports fans, delivering all the up-to-the-minute, in-depth sports news, match stats and highlights, plus your choice of camera angles and commentary. Just press  while watching any FOX SPORTS channel and (unless there's a red button game on – see above) you'll get the latest sports news for all major football codes, cricket, golf, motorsport, basketball and more.

Choose your news – from eight specialist channels



Sky News ACTIVE™ gives you a new level of control over the news. You can access eight different channels of specific news including Sky UK, Sport, Business, Weather, Showbiz or just the headlines – any time, 24 hours a day. To use Sky News ACTIVE, press  whilst watching Sky News (Channel 601).



Sky News ACTIVE

Trust the weather

While watching The Weather Channel (603), press  to launch Weather ACTIVE™. It will allow you to access 10-day weather forecasts – morning, noon and night, a comprehensive rainfall update, weather conditions and warnings plus much more! And best of all, it's tailored to your local area simply by entering your postcode with your MyStar remote.



Weather ACTIVE

Closed Captioning

If you're hearing impaired, yellow is your button for Closed Captioning (the service where the audio parts of a program are displayed in text on the screen). To activate it, just press . To turn the captions off, just press  again.

Viewing shows in widescreen

To change your picture to widescreen while you're watching AUSTAR, just keep pressing  to move through your picture display options. Too easy!

Quick trick: set your favourite channels

Setting favourite channels lets you flick through just the channels you love to watch. Just press  then  and follow the on-screen prompts. Once your selections are complete you can quickly jump between your favourite channels by pressing  while watching TV.

Bonus features

One of the great things about AUSTAR is that you not only have access to the best programming around, you also get heaps of exciting extras. If you want to order a blockbuster premiere, live boxing and wrestling events, or make sure your kids don't see something they shouldn't, these are the tricks to use.

BOX OFFICE – like a DVD store without the late fees

What's the trick to watching the best movies without leaving the house? Press the **box office** button for an exciting range of pay per view movies from blockbusters to art house, showing for the first time on Australian television.

BOX OFFICE titles are available 24 hours a day with up to 16 new titles every Wednesday to choose from. To check out the latest BOX OFFICE screening details simply press the **box office** button on your AUSTAR remote or scroll through Movies in the on-screen TV Guide and the BOX OFFICE titles will appear at the end. Then just press **view** to view all movie session times while flicking through the movies.

Movies screen regularly and are available for just \$5.95[†] each. Don't worry, you can't accidentally order a BOX OFFICE movie – so why not have a look around?

How to order a BOX OFFICE movie or Pay Per View[†] event

Did you know you can order BOX OFFICE movies and Pay Per View[†] events, such as boxing and wrestling, online? It's quick and easy, just follow the steps below:

BOX OFFICE movies

To order online

1. Go to **austar.com.au** and click on **'Manage My Account'**.
2. Choose the **'BOX OFFICE'** button.
3. Choose the BOX OFFICE movie you want to order and click the **'Confirm'** button.
4. You will receive confirmation of your BOX OFFICE order.

To order by phone

1. Press the **box office** button on your MyStar remote control.
2. Press **view** to view the movie session times.
3. Select the movie you would like to watch and press **select**.
4. If asked, enter your Parental Control PIN (see page 13) and press **select**.
5. Call 132 159 with the 6-digit code displayed on your screen.

TIP: You can call to order movies up to 12 hours in advance.

Avoid the last minute ordering rush!

Here's how you order a Pay Per View event

Ordering Pay Per View on MAIN EVENT is just as easy. Simply visit **austar.com.au** and click on **'Manage My Account'** or call **132 492**.

Protecting the kids with Parental Control

Parental Control is a great way to make sure those young and curious eyes don't see the movies and shows they shouldn't. To set Parental Control, press **setup**, highlight **'Parental Control'** then press **select**. Then you can set restrictions by **'Classifications'** or **'BOX OFFICE'**:

Block programming based on Classifications

1. Highlight **'Classifications'** and press **select**.
2. Enter your four-digit PIN using the number buttons. The default PIN is 1234 until you customise your own four-digit parental PIN by selecting the **'Change PIN'** option in the menu.
3. Set your desired level of Parental Control according to censorship classification by using the **up** and **down** arrows and pressing **select**.

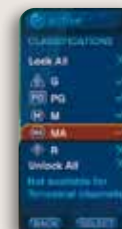
Once you have set your Parental Control, simply press **AUSTAR** to return to normal viewing and you can rest easy knowing the little ones won't be able to view any unsuitable programs.

PIN protect BOX OFFICE purchases

1. Highlight **'BOX OFFICE'** and press **select**.
2. Highlight **'Purchase PIN'** and press **select**.
3. Use the **up** button to select **'PIN Required'** option, press **select** and then **back** for the previous menu.
4. From now on, you'll need a PIN to order BOX OFFICE movies.

Prevent Adult titles appearing in your on-screen TV Guide

1. Highlight **'BOX OFFICE'** and press **select**.
2. Highlight **'Adult Options'** and press **select**.
3. Use the **up** button to highlight the **'Hide'** option and then press **select**.
4. Adult Titles will no longer appear in your on-screen TV Guide.



Block programs by classification



Default PIN is 1234



Change your PIN

Need some more help using your AUSTAR?

Channel 432 is AUSTAR's Help Channel – available 24 hours a day, 7 days a week. Just press 432 on your MyStar remote control and you'll find some handy hints and advice on how to get the most out of your AUSTAR.

Everything from using your remote control and the on-screen TV Guide, to checking your account online or ordering a BOX OFFICE movie is included.

Learn about the great features of MyStar and MyStar HD, and also about the free interactive services that are available for the Weather Channel and FOX SPORTS.

432
Help Channel

[†]BOX OFFICE and Pay Per View are available at an additional charge to your normal subscription and may not be available in some building types.

More than TV – radio and more

Thought you'd seen it all? There's more! And it's not just amazing TV. When you've got AUSTAR, digital radio and more are all part of the deal.

Interactive radio – over 26** digital audio channels at your fingertips

Did you know that you have free access to over 26** uninterrupted digital audio channels on AUSTAR TV? With such a wide range, it's great for parties or simply as background music while you're doing some housework. There are lots of dedicated channels to choose from: hits, rock, dance, soul, lounge, blues and much more.

To access AUSTAR Interactive Radio (AIR) tune into Channel 830 and press the  button on your MyStar remote control. Use the  and  arrow buttons to move through the list of radio channels. To return to normal viewing, simply press the .



AIR

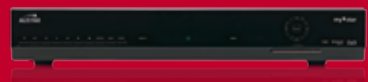
Experience high definition with MyStar HD†

With access to 13 High Definition channels, and the never-seen-before picture and sound quality of the brand new MyStar HD, say hello to the next generation of TV entertainment. Watch sport as it should be, movies that will blow you away and shows that will bring the house down.

MyStar and MyStar HD are the complete digital solution* – you won't need a new TV or separate digital box. What's more, with MyStar HD you get all the features you love about MyStar plus:

- 50% more space on your hard drive
- Access to our 13 HD channels – including the 6 HD movie channels
- More channel choice – access to all your usual AUSTAR and digital free-to-air channels, plus all channels available in HD°

Visit austar.com.au/mystar for more information about MyStar HD.



my★star
HD

**AIR Channels and special applications may not be available in some building types. †Not available in some areas and building types. HD audio and picture quality only when viewed on an HD TV. The HD Channels you are able to access depend on your AUSTAR Options. °Digital Free-To-Air black spots may exist.

Tips for saving time

How to manage your AUSTAR account online

While we can't conjure up more hours in the day, we can give you some tricks to help you make the most of the time you've got. Jump online at austar.com.au and you can quickly and easily take care of all your AUSTAR "house-keeping" – things like changing your package or just updating your contact details. You just need to register and choose a Login ID and password. Here are some of the things you can do.

- **View your AUSTAR statement** – Review, save and print your last three AUSTAR statements.
- **Pay your AUSTAR account** – Choose from a range of convenient online payment options such as Easy Pay or credit card to pay your AUSTAR account online. You can even update your credit card details.
- **Sign up for Easy Pay** – Save up to \$36 a year on statement fees when you pay your account automatically with Easy Pay. Easy Pay is AUSTAR's hassle-free, direct debit payment option that automatically deducts your AUSTAR subscription fees from your nominated bank account or credit card.
- **Update your contact details** – Update your mailing address and billing address details, as well as your phone number and email address.
- **Change your package Options** – Change your package Options to suit your viewing and financial circumstances, anytime you like.
- **Order a Pay Per View event** – Purchase a Pay Per View event, like boxing on MAIN EVENT.
- **Order a BOX OFFICE movie** – You can purchase BOX OFFICE movies or Adults Only titles online. You can also view your purchase history.

To make the most of all of these handy online features, simply log on to austar.com.au and click on 'Manage My Account'.



Manage My Account

WIN* a month of AUSTAR TV to the value of \$100

AUSTAR is giving you the chance to WIN one of four monthly credit prizes, each to the value of \$100, on your AUSTAR TV account each month. To be automatically entered into the next draw, just log on to austar.com.au and use any one of the 'Manage My Account' services detailed above.<<

*Competition closes 31/12/10. See austar.com.au for terms and conditions and any extensions. Authorised under NSW Permit No. LTPS/09/10335 & ACT TP09/04450. <<View your AUSTAR statement will not enter you in the draw.